

Draft Syllabus for the Trade of

COMPUTER HARDWARE & NETWORK MAINTENANCE

Under

Craftsmen Training Scheme

Designed in 2014

Government of India
Ministry of Labour & Employment
D.G.E. & T

GENERAL INFORMATION FOR COMPUTER HARDWARE & NETWORK MAINTENANCE

Name of the Sector	IT & ITES		
Name of the Sector	COMPUTER HARDWARE & NETWORK MAINTENANCE		
Name of CTS Course	(as suggested by the experts)		
CTS Code	To be generated		
Competency as per N.C.O. Code	To be generated (Trimmed, Merged and reviewed version of "Mechanic Computer Hardware" and "Network Technician" Courses)		
Duration of Course	One Year divided in two Semesters of Six Months each.		
Entry Qualification of Trainee	Passed 10 th with Science and Maths as subjects.		
Unit size (No. of Trainees)	20		
Power Norms	3.45 KW		
Space Norms (Workshop and Class Room)	Lab 70 Sq. m., Class Room – 30 Sq. m.		
Qualification for the Instructor	Technical — (i) Graduate in Engineering / Technology in Computer Science / IT/Electronics & Communication from Recognized university OR (ii) Post Graduate in Computer Science / Computer Application / IT / Electronics OR (iii) Bachelor in Computer Science / Computer Application / IT OR NIELIT "A" Level OR (iv) Three year Diploma from recognized Board / Institution in Computer Science / IT/ Electronics & Communication OR (v) National Apprenticeship Certificate or National Trade certificate in Computer Hardware & Network trade and National Craft Instructor Training Certificate if available. Experience in relevant field after eligible qualification— For (i) & (ii) - One year For (iii) & (iv) - Two years For (v) - Three years after NAC/NTC		

Job Role:

The role of a **Computer Hardware & Network Maintenance** personnel is to support and maintain computer systems, desktops, and peripherals. This includes installing, diagnosing, repairing, maintaining, and upgrading all hardware and equipment while ensuring optimal workstation performance. The person will also troubleshoot problem areas in a timely and accurate fashion, and provide end user training and assistance where required. Install, maintain and setup LAN with Internet Connection.

In a Nutshell:

- Installing, maintaining and repairing software or hardware
- Troubleshooting different computer issues
- Determining and installing appropriate security measures
- Installing & Configuring basic computer networks
- Providing technical support on-site or via phone or email
- Install, configure, and maintain common end user application software. May train and provide assistance to end users.
- Troubleshoots software and hardware problems related to Internet applications.

Syllabus for the Trade of "COMPUTER HARDWARE & NETWORK MAINTENANCE" Under CTS

<u>Semester – I</u> <u>Duration : 6 months</u>

Week			Engineering	Workshop SC.
No.	Practical	Theory	Drawing	& Cal.
1	Familiarization with the Institute and Safety a) Visits to workshops, labs, office, stores etc., of the institute. b) Demonstration of safety precaution. c) Demo of first aid practice. d) Demo of artificial respiration and practice.	 a) Punctuality and Discipline expected of trainees. Course duration, methodology and structure of the training program. b) About the institute and infrastructure. c) Safety in moving and shifting heavy and delicate equipments. d) First aid. e) Artificial respiration. g) Electrical safety. 	What is Engineering drawing, Importance	Quadratic equation, Simultaneo us linear equation in two variables.
2	e) Demo of electrical safety precautions. Basic concepts of Electricity — a)Identify specification of types of fuses. Identification and specification of type of switches. b) Identification of meter types and measuring range. c) Construct a simple circuit using AC/DC supply, lamp, fuse and switch d) Measure circuit voltage and current using voltmeters	a) Concept of current and voltage. AC, DC Supply indicating lamps. Different types of Fuses and their applications. Different types of connectors used in electrical and electronic applications. Different types of switches used in electrical and electronic applications. Different types of switches used in electrical and electronic applications. b) Circuit voltage and current. Measuring circuit voltage and current using voltmeters and ammeters. AC and DC meters. c) Measuring instruments, MC, MI type, Ammeter, Voltmeter, Multimeter for measuring voltage and	Free hand sketching of straight lines, rectangles, square, circles, polygons, etc.	Electricity: Negative & positive polarities, structure of Atoms, Electrons & protons, coulomb, unit of charge, volt, unit of potential difference, and charge in motion is current.

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	and ammeters.	current. Construction,		
)) // 1,	characteristics/ features and		
	e) Measure voltage	specification. Digital		
	and current using	Multimeter		
	Multi-meter (analog-			
	digital).	d) Meaning of Circuit		
		and basic electrical		
	f) Use	circuits.		
	Multimeter to	e) Meaning of		
	check fuses,	resistance, continuity		
	lamps and	and continuity testers.		
	switches.	Multimeter for		
		checking continuity.		
	g) Measure DC	checking continuity.		
	and AC power	f) Concept of Power and		
	using V-I method	measurement using V&I		
	and using power	meter and Power meter.		
	meter.			
	Resistors.	a) Classification,	Free hand	Fundament
	Soldering and	characteristics and	sketching of tools, reading	als and derived
	De-soldering.	application of different types	of simple	units,
	a) Identify different	of resistorscarbon film,	drawings and	Supplement
	types of resistors	metal film, wire wound,	concepts of	ary units, of
	from physical	cermets and surface mounted.	dimensions.	electrical
	appearance.	1) G-1		parameters.
	1-) 11(b) Colour coding of resistors.		
	b) Identify resistor value and tolerance			
		Calculating Imeasuring resistance value and its		
	using colour code.	tolerance value. Wattage of		
	b) Measuring	resistors, specific resistance		
	resistance using	and their importance.		
	Multimeter.	c) Resistors in series and		
		parallel.		
	c) Soldering and	d) Soft soldering and		
	desordering	precautions		
3	techniques, practice	to be taken for making a good		
	using hook-up wires.	solder joint. Types of solder		
	Soldering resistors on	and need of soldering paste.		
	Tag board.			
	d) Verification of	e) Ohms law and		
	Ohms Law and	Kirchooff's		
	Kirchhoff's Laws.	Laws.		
	Kircinion's Laws.			
	e)Soldering resistors	f) Printed circuit boards and		
	on PCB.	its application.		
	f)De-soldering			
	practice.	g) De-soldering tools.		
	g) Experiment using			
	P.T.C and NTC	h) Temperature dependent		
	resistors.	resistors and their		
		applications.(PTC and NTC)		
	h) Experiment to	. Valta an da a a da a d		
	check VDR's.	i) Voltage dependent		
		resistors		

	i) Experiment to	(VDR).		
	check LDR's.			
	j) Test Pots, Presets.	j) Photoelectric effect, Light		
		Dependent resistors.		
		k) Variable resistors, pots,		
		presets, types and		
		application. Log and Linear		
		resistors.		
	<u>INDUCTANCE</u>	a) Definition of inductance.	Dotted lines,	Ohms law:
	a) Identification of	Properties. Types of	chain lines etc.	Current, voltage,
	different types of	inductors and their	Magnifying	resistance,
	inductors and its	application.	glass.	and related
	specifications.	b) Inductive reactance, measuring inductance and		problems,
	b) Measure	inductive reactance. Meaning		multiple
	inductance using	of lead, lag. Effect of		and submultiple
	LCR meter. Calculate	inductor on power factor.		s units,
	inductive reactance at	Frequency dependence of		electric
	different input signal	inductive reactance.		power,
	frequencies.	c) Self and Mutual		power
		inductance.		dissipation in
	c) Demo on self and	Coefficient of coupling.		resistance,
	mutual induction.	d) Transformers. Turns ratio.		power
4	d) Check step down transformers.	Transformer winding.		formulas.
	e) Rewind a	Winding machines. e) Transformer losses and		
	transformer to given	efficiency.		
	specification using	f) Uses, losses, efficiency		
	winging machine.	type of cores and uses for LF,		
		HF, VHF transformer.		
	f) Finding losses and	g) Transformers used in high		
	efficiency of given	frequency applications.		
	transformers.			
	g) Identifying and			
	testing high			
	frequency			
	transformers used in			
	electronic circuits.			
	<u>Capacitance</u>	a) Working principle of	Reading of simple drawing, free hand	Series circuits:
	and Resonance	capacitors. Electrostatic action, dielectric constant.	sketching of	Total
	<u>circuits.</u>	Unit of capacitance and	simple solids with	resistance,
	a) Identify of different types of	capacitive reactance. Types	dimensions.	same
	capacitors from	of Capacitors-electrolytic,	Freehand altatal	current in
	colour code and	ceramic, polyester, tantalum,	Freehand sketch of solids viewed	series circuits, IR
5	typographic code.	mica, surface mounted.	perpendicularly to	voltage
	b) Test working	Colour coding, and tolerance.	their surface and	drops, Sum
	condition of	b) Measuring capacitance	axes.	of IR drops
	capacitor. Measure	and capacitive reactance.		equal to the applied
	capacitance using	c) Behavior of capacitance at		voltage.
	RLC meter.	different frequencies.d) Capacitors in series and		
	c) Measure	parallel.		
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capacitive reactance at different frequencies. d) Measure capacitance and capacitive reactance of, capacitors in series and capacitors in parallel. e) Find the resonance frequency of a given Series and parallel	e) Meaning of Resonance. Application of resonance. Series and parallel resonance circuits		
resonance circuit.	a) Semiconductor intrinsic	Electronic	Polarity of
Electronic Components — a) Identify terminals of different types of diodes. Record its specifications referring to diode data sheet. b) Plot forward and reverse characteristics of diode Testing working condition of diodes. c) Construct and test a half wave and full wave diode rectifiers. d) Construct and test a Bridge rectifier with and without filter e) Construct a bridge rectifier with capacitance input filter. f) Draw Zener diode characteristics, Simple voltage regulator using zener diode.	a) Semiconductor, intrinsic and extrinsic semi conductors, P and N type semiconductor. Development of P.N. junction barrier potential. Effect of temperature. Breakdown voltage. b) Different types of Diodes. Diode terminals. Diode specifications using data book. c) Forward and reverse characteristics of diode. Testing diodes using Multimeter. d) Half wave and Full wave rectifiers using diodes. Transformer requirements. Calculating output DC, ripple factor. e) Bridge rectifier. Calculating output DC, ripple factor. f) Filters for rectifiers. Calculating output DC, ripple factor. g) Zener diode-Its characteristics and application for voltage regulation. Calculating the series resistor for required current rating. h) Specifications of a regulated power supply and testing a power supply for its specifications.	Component symbols, Series circuit, Representation of IR voltage drops.	Rolarity of IR voltage drops, Total power in series circuits, related exercise.
7 <u>Transistor and</u> Amplifiers a) Identify types	a) Working principle of PNP,Bipolar transistors.	Free hand sketch of circuits and wiring	Transistor amplifiers, Voltage

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	transistors based on their physical appearance. Identify the leads of the given assorted types of transistors. b) Quick test given transistors using Multimeter. Identify opens, shorted junctions. c) Wire and find the gain of amplifiers in - CB, CE, CC configurations.	Types of transistors and applications. Leads of transistors and their identification. b) Forward and reverse bias of transistor Junction. General values of junction resistances. Quick testing a transistorusing Multimeter. c) Transistor configuration - CB, CE, CC, alpha, beta. Types of Biasing of transistor amplifiers, comparison and applications. Thermal runaway. Steady and Dynamic characteristics. Testing- get frequency response, gain bandwidth product, signal to noise ratio.	Parallel circuits,	Parallel
8	a) Practice on identifying and using the controls on a regulated power supply. b) Assemble and test a series regulated power supply. c) Assemble and test a shunt regulated power supply. d) Assemble and test a shunt regulated power supply. d) Assemble and test a fixed voltage regulator using 3pin IC. e) Assemble and test a variable voltage regulator using IC. f) Assemble a simple inverter and converter for use with emergency lamp. g) Identify the parts and controls of a	a) Unregulated, regulated DC Power supply specifications. Application of different types of power supply for specific application types. b) Series regulator using transistor. Short circuit protection. Overload protection. c) Shunt regulators using transistors. d) Fixed Voltage regulators using IC's. e) Variable voltage regulators using IC's. f) Mains voltage stabilizers. g) Inverters and converters. h) Un-interrupted power supply, types and applications.	Parallel circuits, Branch currents, representation.	Parallel circuits: Applied voltage is the same across parallel branches, Each branch current, Total current equal to the sum of the branch currents.

	UPS. Practice switch-			
	on and switch-off			
	procedures.			
	DIGITAL	a) Number systems and	Logic gates,	- Do -
	ELECTRONICS	conversions.	Combinational	- 50-
		Classification of digital	gates, other	
	a)Identify the	IC's. Use of data book	circuits.	
	specifications of	for identification of		
	given digital IC's			
	referring to data	digital IC's. b) Basic LOGIC GATES		
	books.	,		
	b) Verify the truth	and truth table. Boolean		
	table of two	algebra.		
	input OR, NOR,	c) Logic families,		
	AND, NAND,	logic levels,		
	NOT gates.	propagation delay.		
	c) Verify of truth	Multiple input		
	table of	gates.		
	multiple input	d) XOR, XNOR		
	logic gates.	gates and		
	d) Verify the truth	application.		
	table of XOR and	e) Simplification of		
	XNOR Gates.	Boolean		
	e) Realization of	equations.		
	different gate	f) Combinational logic		
	type using	circuits. g) Half adder,		
	NAND gates.	full adder, parallel binary		
	f) verification of	adder, half subtractor,		
	Boolean laws.	full		
9	g) Realization of	subtractor.		
	half adder & full	h) Commercially		
	adder using NAND	available		
	gates. Realization	adders/subtract		
	half subtractor and	ors.		
	full subtractor using	i) Comparator, decoders,		
	NAND gates.	encoders, multiplexer,		
	h) Verification of	demultiplexer.		
	truth table of 7483-	j) Parity		
	4bit adder.	generators/checkers. RS		
	i) Verifying	Flip - Flop, JK flip-flop,		
	encoder/ decoder/	Master- Slave flip-flops.		
	multiplexer/	k) Types of		
	demultplexer IC	triggering and		
	truth tables.	applications. D		
	j) Realization and	flip-flops.		
	verification of	l) Counters, ripple,		
	truth table of	synchronous, up-		
	RS, JK and	down, scale-n		
	MS- JK flip-	counters.		
	flop.	m) Principles of A/D & D/A		
	k) Realization and	converter. Commercially		
	verification of	available A/D & D/A		
	D- flip flop.	converters. Applications.		
	1) Realization and	n) Shift		
	verficiation of up &	registers. Types,		

	down (sync/async) counter. m) Verification of A/D & D/A converter. n) Realization of shift registers using FF. o) Verification of Right-shift, Left-shift registers. p) Verification of Serial-in-parallel out and parallel in serial out of data. q) Representation of logic function's truth table using K-Map.	applications. o) Commercially available shift registers and applications. p) Conversion of serial data into parallel and vice-versa. q) Concept of Karnaugh Map (K-Map).		
10	Other Mechanical, Electrical & Electronics Accessories. Working with Gears, Belts, Stepper Motor, Drive. Identification and Testing of Sensors. Working with Relays. Identification of different advanced Intel microprocessor chips. Identification of different advanced microprocessor chips other than from Intel.	Basics of gears, Belts, Stepper Motor, Drive. Sensors, its types and working principles. Relays, types and its working principles. Introduction to Microprocessor, Pentium processor architecture basics. Timing Circuits, Electronic Display (7 segment, LED, LCD, Plasma, LED matrix.	Types of resistors, colour coding, tolerance representation, Capacitor structure, symbol, types, colour code, Variable capacitors	Temperatur e, pressure. Newton's law of motion, applications , momentum. Simple problems
11	DeskTop: PC Repair Safety: • Important Safety Basics • Identification, specification and application of basic hand tools. • How to handle components to ensure their longevity	 a) Introduction to computers, classification, generations, applications. Basic blocks of a digital computer. b) Hand Tools Basics and Specifications. a) Types of cabinets, relation with mother board form factor. Precautions to be taken while opening and closing PC cabinet. b) Main devices, 	Block dig of personal computer, drawings of keyboard, monitor, mouse, FDD, HDD, floppy disc. CD ROM.	Logarithm definition, properties, simple problems.

	 What one shouldn't wear while working inside a computer The danger of static electricity How to protect a PC from lightning strikes and power outages 	components, cards, boards inside a PC(to card or device level only). c) Types and specifications of the cables and connectors used for interconnecting the devices, boards, cards, components inside a PC. d) Precautions to be taken while removing and/or reconnecting cables inside a PC.		
12-13	Hardware Identification Identify the front and rear panel controls and ports on a PC Cases Cooling Cables & Connectors Power Supplies Power Supply Connections Motherboard Connections Motherboard Components CPU (Processor) RAM (Memory) Hard Drive Connections Mechanical vs. Solid State Drives ROM Drives Video Cards Sound Cards Use Of Debug Card Post Error & Code, SMPS Tester, PCI slot testing tool.	 (a) Types of I/O devices and ports on a standard PC for connecting I/O devices. b) Function of keyboard, brief principle, types, interfaces, connectors, cable. c) Function of Mouse, brief principle, types, interfaces, connectors, cable. d) Function of monitor, brief principle, resolution, size, types, interfaces, connectors, cable. e) Function of Speakers and Mic, brief principle, types, interfaces, connectors, cable. f) Function of serial port, parallel port, brief principle of communication through these ports, types of devices that can be connected, interface standards, connectors, cable. g) Precaution to be taken while connecting/removing connectors from PC ports. Method of ensuring firm connection. 	Front and Rear view of a PC	Alternating voltage and current: AC fundamental s, RMS, Average values.
14-15	Hardware Remove-Test- Replace/ Install	Types of Processors and their specifications (Intel: Celeron, P4 family, Xeon,	Explanation of simple orthographic	Arithmetic and geometric

- Removing RAMInstalling RAM
- Removing a ROM Drive
- Installing a ROM Drive
- Removing a Hard Drive
- Installing a Hard Drive
- Defects related to SMPS, its cable, connector and servicing procedure.
- Removing a Power Supply
- Installing a Power Supply
- Removing a Video Card
- Installing a Video Card
- Install Expansion Cards
- Removing Fans
- Installing Fans
- Removing the Motherboard
- Installing the Motherboard
- Removing the Processor
- Installing the Processor
- Installing a CPU Cooler
- Troubleshooting
- Checking the Power Switch
- Removing the CMOS Battery
- Seating Expansion Cards

dual core, quad core, core 2 duo, i3,i5,i7 and AMD).

- a) Memory devices, types,principle of storing.Data organization 4 bit,8 bit, word.
- b) Semiconductor memories, RAM, ROM, PROM, EMPROM, EEPROM, Static and dynamic.
- c) Example of memory chips, pin diagram, pin function of
- b) Concept of track, sector, cylinder. FD Drive components- read write head, head actuator, spindle motor, sensors, PCB.
- c) Precaution and care to be taken while dismantling Drives.
- d) Drive bay, sizes, types of drives that can be fitted. Precautions to be taken while removing drive bay from PC.
- HDD, advantages, Principle of working of Hard disk drive, cylinder and clusture, types, capacity, popular brands, standards, interface, jumper setting. Drive components- hard disk platens, and recording media, air filter, read write head, head actuator, spindle motor, circuit board, sensor, features like head parking, head positioning, reliability, performances. shock mounting capacity. HDD interface IDE, SCSI-I/2/3 comparative study. Latest trends interface in technology in PC server HDD interface. g) Precautions to be taken while fitting drives into bays and bay inside PC

h) CMOS setting.(restrict to drive settings only).

cabinet.

projection 3rd progression angle. , sum of n terms, simple calculations

		 i) Meaning and need for using Scan disk and defrag. j) Basic blocks of SMPS, description of sample circuit. 		
16-17	Windows Installation A walkthrough of installing Windows 7 / 8 A walkthrough of installing Windows XP Imaging: create a Windows system image How to Backup/Restore your Windows partition with the bootable image disk Duplicating a partition (creating a multiboot system) A multiboot system: the Windows bootmanager vs. an alternative bootmanager Setting up a multiboot/dualboot system Dual Boot Ubuntu and Windows Windows XP registry tweaks	Types of software. System software-OS, Compiler. Application software-like MS office. High level, low level language, Computer application scientific industrial and business. Functions of an operating system. Disk operating system. a) . Concept of GUI, Modes of starting on different occasions. b) Desktop, Icon, selecting, choosing, drag and drop. c) My computer, network neighbourhood/ network places. d) Recycle bin, briefcase, task bar, start menu, tool bar, and menus. e)Windows Explorer. f) Properties of files and folders. g) Executing application programs. h) Properties of connected devices. i) Applications under windows accessories. j) Windows Help. k) Finding files, folders, computers. l) Control panel. Installed devices and properties.	Block Diagram, Front and Rear view of a monitor,.	Problems of binary addition, decimal to binary, binary to decimal, decimal to hexadecimal, hexadecimal to decimal.
18	 Data Backup 3 types of media to use when backing up your data, and when each method is appropriate How to create 	Utilities for recovering data from defective/bad hard disks. a) Introduction to removable storage devices, Bulk data storage devices-magnetic, optical, magneto optical drives, WORM drives. b) CD ROM drives-Technology, Types of CD	Connections of a Computer	Binary addition and subtraction.

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	automated	drives, working principle		
	backups to ensure	application.		
	you always have a	c) Minor repairs and		
	recent backup	maintenance of CD ROM		
	• Learn how to	drives.		
		d) Technology, working		
	manually backup	principle, capacity, media		
	data	of ZIP drives.		
	 How to make an 	e) Important parts and		
	exact copy (clone)	functions of a ZIP drive.		
	of a hard drive	f) Minor repairs and		
	or a nara arrve	maintenance of ZIP drive.		
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	<u>Hardware</u>	g) Technology, working		
	Troubleshooting	principle, capacity, media of		
		DAT Drive and back-up		
	• The danger in not	procedures.		
	diagnosing	h) Important parts and		
	problems first	functions of		
	• Learn how to test	DAT drive.		
		i) Minor repairs and		
	your RAM	maintenance of DAT		
	 Check your hard 	drive.		
	drive for errors	j) Technology, working		
		principle, capacity, media		
	PC Cleaning	of DVD ROM drive.		
	<u> </u>	k) Important parts and		
	. The best cleaning	functions of		
	• The best cleaning	DVD ROM drive.		
	supplies to use			
	 How to increase 	 Minor repair works on a DVD ROM drive. 		
	airflow and			
	increase your	m) Technology, working		
	computer's	principle, capacity, media of		
	lifespan	CD WRITER and use		
	• How to clean your	different modes of writing		
		on a CD. Using of		
	computer	utility for CD writing.		
		n) Minor repair works		
		on a CD WRITER.		
		o) Technology, working		
		principle, capacity, media		
		of Magneto- Optical Disk		
		(MOD) drives.		
		Applications.		
		p) Important parts and		
		functions of MOD drive.		
		q) Minor repair works on		
		MOD.		
		r) Latest trends in backup		
		devices/media.		
19	Hard Drives	What's Inside a Hard	Diagram of a Hard	Calculation of
10	IIMIM DIVIUS	Drive?	disk, diagram of	Hard disk
	Partitioning hard	How Hard Disks Work	internal	capacity, Read
	disk (primary and	• Inside: Hard Drive	components and	/write time,
	extended partitions)	Motherboard	structure.	latency time,
	extenueu partitions)	1/10thoround		seek time.

	 Hard Drive Failures How To Troubleshoot a Noisy Hard Drive How to Format a Hard Drive How to Completely Erase a Hard Disk Drive Installation and configuration of storage devices. Integration of PATA and SATA drivers. Recover emails, files, and data from a crashed hard drive or computer Virus Removal How to run a full system scan How to fix your browser from redirecting to other websites (browser hijack) Using a modern anti-virus utility When utilities don't fix everything, how to manually remove a virus 2 specific things to disable when trying to get rid of a nasty virus 2 special utilities that work wonders 	 Desktop Hard Drive Buyer's Guide What is RAID? Using Multiple Hard Drives for Performance and Reliability Partitioning hard disk (primary and extended partitions) Learn how to prevent your PC from getting malware All the different types of malware and how they attack your PC The difference between Anti- Virus and Anti-Spyware software 		
20	 System Utilities How to check to see if your hard drive has bad sectors Fix the master boot record How to run an inplace installation Using Task Manager and event 	Bad Sectors in Hard disk, Master Boot Record, in- place installation, Registry fixing, performance level check, Shortcut fixing, Fixing Startup process, log, etc. Users and user account. Privileges, scope, permissions etc. Concept of Virtual	Pin diagram and block diagram of RAM, ROM, EPROM, Dynamic ROM Chips.	Definition of Scalar and Vector, notations.

viewer.	Machine.	
Using System	Tracinite.	
Monitor and		
Performance Logs.		
• Configure		
config.sys file.		
User Account		
Customization		
How to create and		
configure user		
accounts in		
Windows		
XP,Vista,7/8		
Make Changes to		
an Account		
 Changing the 		
storage location of		
the personal folders		
 Changing the 		
storage location of		
installed software		
• Setting up Parental		
Controls in		
Windows		
XP,Vista,7, 8		
• How to Use Fast		
User Switching in		
Windows		
View Hidden Files		
and Folders		
• Lock Down		
Windows 7 / 8		
With User Account		
Control		
How to Delete User		
Accounts in		
Windows		

21	• How to find your system version in Windows, Linux	Version of a software, Service pack, Updating of OS, Different configurations of Computer system and its peripherals, Compatible with different hardware/software.	Diagram of servo motor and stepper motor with external connections	Addition and subtraction of vectors.
	Installing a service packHow to perform a Windows Update	Software Installation – Pre-installation – Prerequisites, Install procedure, Rollback or Uninstall procedure, Tests.		
	• Installing a software program	Post-installation – Backup procedure & specifications, Restore procedure, Periodical view check.		
	 in windows How to run a file from MS-DOS Extracting or uncompressing a compressed file How to compress or make files into one file 	Awareness of legal aspects of using computers such as copyright, patent etc.		
	 Extracting files from the Windows cabinets Uninstalling Windows software Unable to remove a program from Windows Add/Remove programs 			
22	Installing Hardware Drivers • How To Update Drivers in Windows • How To Roll Back a Driver in Windows • Familiarization with Device manager. • Interfacing with	 What is a Driver? What hardware device drivers should be updated What is a Device manager? Computer Maintenance Tips and Tricks to Backup, Scan and Clean Power on self test, Peripheral diagnostics, general purpose diagnostics, Operating system diagnostics. 	Top view of a motherboard showing chip set and slots etc.	Scalar and cross product. Simple problems
	cellphone, tablet PC, synchronization of contacts.	Hardware boot process, Windows boot process.		

	Windows Utilities				
	 How to Repair Corrupted Files Problems How to check for corrupted files Restore your machine back to normal Hard disk is filling up, what should one do? Where's the disk space? Top 15 Ways to Speed Up the Computer How to Automatically Clean and Organize the Desktop, Downloads, and Other Folders 5 Simple Rules To Keep Files Organized 5 Reasons - Computer Is Running Slow 				
23	 Junk File Removal How to Remove Junk Files How to completely remove "deleted" files How to clear web browser cache firefox, ie, chrome, 5 steps to clean up your computer files Personalize your Windows XP-based PC Linux OS Using a Linux Live CD Why you want a 	Junk files, deleted files, configuration of internet browser. - Introduction to UNIX/LINUX and its structure Files and Processes in Linux Directory structure of Linux O.S. Outlook – Add and use contacts, Calendar basics, Recall and replace sent messages, Send automatic replies when you're out of the office, The	Diagram different connectors, sockets.	of CPU	AC circuits: Power, VA, KVA, Watts, KW, related exercise, power factor.
	• Why you want a Linux Live CD • Use Ubuntu Live	ins and outs of BCC, Use Instant Search to find			

	CD to Backup Files from Your Dead Windows Computer • Using a liveCD as your Linux Desktop Outlook Configure & Backup • Configure outlook • Backup and Restore Outlook • How to restore the Outlook default installation, toolbars and settings • Restore Deleted Items from an Outlook PST-file	Calendar items, Use Instant Search to find contacts, Use Instant Search to find messages and text, Add holidays to your calendar, Create or delete a search folder, Import and export vCards to Outlook contacts, Make the switch to Outlook 2013, Reach out with contact groups (distribution lists), Send or delete an email stuck in your outbox, Take calendars to the next level, Track email with read receipts, Password protect your mailbox, Use rules to manage your email.		
24	 Laptop PCs: Identification of laptop sections and connectors. Assembling and disassembling a Laptop. Checking of various parts of a laptop. Checking of batteries and adaptors. Replacing different parts of laptops. Upgrading RAM, HDD and other parts. Testing, fault finding and troubleshooting techniques. POST codes and their meaning, fixing of problems based on codes. Enabling support for SATA technology. Installation of OS 	 Introduction of laptop and comparison of various Laptops. Block diagram of laptop & description of all its sections. Study of parts of a laptop. Input system: Touchpad, Trackball, Track point, Docking station, Upgrade memory, hard disk, replacing battery, Configuring wireless internet in a laptop, Latest Tools & Gadgets For Desktop/Laptop Repairs 	Front and Rear view of a Laptop PC.	Diodes: Rectifier, peak voltage, PIV, Rectifier efficiency.

	using CATA			
	using SATA			
	technology drivers.			
	• Laptop			
	troubleshooting			
	Latest Tools &			
	Gadgets For			
	Desktop/Laptop			
	Repairs			
	•			
25	Word Processing &	a) Introduction to word	Flow charts	Voltage
	Spreadsheet	processing and comparison	showing steps in	regulators,
	Software:	of features. Creating and		_
	<u>Software.</u>	0	sample programs.	Voltage
		$\boldsymbol{\mathcal{E}}$		doublers,
	a) Creating and	using Word Processing		multipliers,
	saving document	Software.		Clipper
	files using Word	b) Formatting test and		circuits,
	Processing	editing.		related
	Software.	c) Setting page and		exercise.
	b) Formatting text	margins. Tabs and indents.		3,0,0,0
	and editing.	d) Creating multicolumn		
	c) Setting page and	documents.		
	margins. Tabs and	e) Inserting pictures in		
	indents.	documents.		
	d) Creating	f) Creating tables.		
	multicolumn	g) Creating different types		
	documents.	of documents.		
	e) Inserting	h) Saving word		
	pictures in	documents in other		
	documents.	formats.		
		i) Mail merge.		
	f) Creating tables.	j) Printing documents.		
	`	-		
	g) Creating	k) Introduction to spread sheet.		
	different types of			
	documents.	Creating Worksheets using		
		Spreadsheet Software.		
	h) Saving word	l) Formatting cells.		
	documents in other	m) Using formula in cells.		
	formats.	n) Creating simple		
	i) Mail merge.	spreadsheet for an		
	j) Printing	application.		
	documents.	o) Creating relation		
	k) Creating	between sheets.		
	Worksheets using	p) Graphs and tables.		
	Spreadsheet	q) Advanced features.		
	Software.	r) Printing spread sheets.		
	l) Formatting			
	cells.			
	m) Using formula			
	in cells.			
	n) Creating simple			
	spreadsheet for an			
	application.			
	o) Creating			
	relation between			

	sheets.		
	p) Graphs and		
	tables.		
	q) Advanced		
	features.		
	r) Printing spread		
	sheets.		
26	EXA	MINATION	

Syllabus for the Trade of "COMPUTER HARDWARE & NETWORK MAINTENANCE" Under CTS

<u>Semester – II</u> <u>Duration : 6 months</u>

Week No.	Practical	Theory	Engineering Drawing	Workshop Sc. & Cal.
27	Linux operating system Installing UNIX / LINUX Preparing functional system UNIX/LINUX Adding new users, software, material components Making back-up copies of the index and files Dealing with the files and indexes	Linux operating system - Basic Linux commands Linux file system, The Shell, Users and file permissions, vi editor, X window system, Filter Commands, Processes, Shell Scripting.	Use of drawing instruments, 'T' square, drawing board, construction of simple figures & solids with dimensions, use of different types of scales in inch & millimeters, lettering numbers & alphabets. Diagram of Linux file system.	Entrepreneurshi p and financial assistance from financial institutions.
28-30	a) Testing front panel controls. Interface pins, cables, measurement of voltages and waveforms. b) Installing a printer and carrying self- test.	a) Types of printers, Dot Matrix printers, laser printer, Ink jet printer, line printer. Block diagram and function of each unit head assembly, carriage, and paper feed mechanism. Front panel controls and interfaces. Pin details of interface port. b) Installation of a printer	Block diagram of different types of printers. Showing various functional units	Selection, Estimation of time and spares for servicing jobs.

- c) Replacing ribbon in a DMP.
- d) Refilling ribbon tape of DMP.
- e) Testing and Rectifying defective cable.
- f) Removing and cleaning printer head.
- g) Replacing a new printer head.
- h) Testing and servicing Printer power supply.
- i) Changing rollers and other mechanical parts.
- j) Tracing the control board and identifying defective components.
 Servicing of control board.
- k) Replacement of toner cartridge of laser printers.
- l) Refilling toner cartridge of laser printers.
- m) Drum cleaning and replacement in of laser printers.
- n) Testing and servicing Printer power supply of laser printers.
- o) Changing mechanical parts of laser printers.
- p) Tracing the control board circuit and identifying defective components. Servicing of control board of laser printers.
- q) Replacement of ink cartridge of deskjet/inkjet printers.
- r) Refilling ink cartridge of

- driver. And self test.
- c) Ribbon types used.
- d) Refilling of ribbons.
- e) Printer cable testing defects, effect and servicing.
- f) Printer head, types, cleaning procedures.
- g) Precaution to be taken while removing and replacing printer head assembly.
- h) Pinter power supply, circuit analysis, defects, servicing.
- i) Carriage motor assembly, paper feed assembly, sensors
 Procedure for dismantling and replacing mechanical parts.
- j) Printer control board, circuit, function, probable defects, servicing.
- k) Working principle of LASER printer.
- Toner cartridge, types, replacing toner cartridges
 Refilling toner cartridges, equipment available for refilling and procedure.
- n) Printer drum, function, cleaning and replacing procedure.
- o) Power supply in laser printers, circuit, defects, servicing.
- p) Mechanical parts and sensors on laser printer, function, replacement procedure.
- q) Control board(s) in laser printer, circuit diagram, defects and servicing procedure.
- r) Working principle of INK JET/Deskjet printers. Type of ink used and replacement of ink cartridge.
- s) Refilling of ink, equipment available, quality of refilled cartridges.
- t) Printer drum, function, cleaning and replacing procedure.
- u) Power supply in inkjet

	deskiet/inkiet	printers circuit defects	<u> </u>	1
	deskjet/inkjet	printers, circuit, defects,		
	printers.	servicing.		
	s) Drum cleaning	v) Mechanical parts and		
	and replacement in	sensors on inkjet printer,		
	deskjet/inkjet	function.		
	printers	w) Working principle of		
	t) Testing and	Plotter and its common		
	servicing Printer	faults.		
	power supply of			
	deskjet/inkjet			
	printers			
	u) Changing			
	mechanical parts of			
	deskjet/inkjet			
	printers			
	v) Tracing the			
	control board and			
	identifying defective			
	components.			
	Servicing of control			
	board of deskjet /			
	inkjet printers.			
	w) Connecting and			
	using high speed line			
	printers.			
	x) Replacing spares			
	of line printers.			
	y) Self test			
	procedures in			
	printers.			
	Use of diagnostics			
	software for serving			
	printers.			
31-32	Scanner & MFD	Working principles of	Block diagram of	- Do -
	Scanner –	Scanner, Barcode Scanner,	different types of	
	Installation,	Network Scanner.	Scanners and	
	configuration, using	Working principles of	MFDs. Showing	
	Automatic	Multifunction Printer,	various functional	
	Document	· ·	units	
		Passbook printer, High	uillo	
	Feeder(ADF), OCR.	Speed Printer, Line Printer,		
	Barcode Scanner –	Network Printer.		
	Installation and	Print Server.		
	configuration.			
	Network Scanner –			
	Installation and			
	configuration.			
	Troubleshooting of			
	Scanner.			
	Multifunction Printer			
	– Installation,			
	Replacing supplies			
	and spares,			
	_			
	troubleshooting,			

			<u> </u>	1
33	Passbook Printer – Installation, calibration, configuration & troubleshooting. Replacement of Supplies and maintenance. Network Printer – Installation and configuration, troubleshooting. How to update the flash of Motherboard, printer, scanner and modem etc. Components of the Computer Network. Familiarization with various Network devices, Connectors and Cables. Understanding the Layout of network.	Introduction to Computer Networks – Advantages of Networking, Peer-to-Peer and Client/Server Network. Network Topologies – Star, Ring, Bus, Tree, Mesh, Hybrid. Type of Networks – Local Area Networks (LAN), Metropolitan Area Networks	Block diagram of different types of network and network devices. Block diagram of different network topologies.	Quality control standard and institutions. Warranty & Guarantee and their differences.
		(MAN), Wide Area Networks (WAN) and Internet, Ethernet, Wi-Fi, Bluetooth, Mobile Networking, Wire and wireless Networking. Difference between Intranet and Internet.		
34-35	Crimping & Punching Crimping practice with straight and cross CAT 5 cables. Punching practice in IO Box and patch panel. Crimping and making cables.	Communication Media & Connectors – Unshielded twisted-pair (UTP), shielded twisted-pair (STP), Filber Optics and coaxial cable: RJ-45, RJ-11, BNC. Understanding color codes of CAT5 cable. 568A and 568B convention.	Diagram of different Network cables and connectors.	Standards of Cables and connectors.
36	Cabling Create cabling in a lab with HUB/Switch and IO Boxes and patch panel. Fitting Switch Rack.	Introduction to Data Communication – Analog and Digital Signals, Simplex, Half-Duplex and Full-Duplex transmission mode.	Diagram of different tools to setup a computer network.	Calculation of Network Speed. Bandwidth, Baud Rate, Half Duplex and full duplex.

37	Install & configure a Network. Installing & Configuring a Peer-to-Peer Network using Windows Software. Making cables by crimping. Connect computers using Bluetooth.	OSI Model - The functions of different layers in OSI model	Diagram of OSI layers.	Layer wise network equipment, accessories and protocols.
38-39	Configuration of Data communication equipments. Connecting computers with Network with Drop cable and using Wi Fi configuration. Basic Programmable switch Configuration Spanning Tree Protocol (STP) Command Line Interface IP Routing Process Verifying Configuration	Network Components – Modems, Firewall, Hubs, Bridges, Routers, Gateways, Repeaters, Transceivers, Switches, Access point, etc. – their types, functions, advantages and applications. IP Routing in Network RIP IGRP	Diagram of a basic and advanced wi-fi network.	Protocols, transmission and reception process, speed.
40	IP Addressing & TCP/IP IP Addressing technique(IP4/IP6) and Subnetting and Supernetting the network. Installation and Configuration of TCP/IP Protocol. Practice TCP/IP Utilities : PING, IPCONFIG, HOSTNAME, ROUTE, TRACERT etc.	Protocols, TCP/IP, FTP, Telnet etc., Theory on Setting IP Address(IP4/IP6) & Subnet Mask, Classes of IP Addressing.	Diagram of subnet and supernet.	IP Addressing and subnetting.
41	Other Network Protocols Working with SMTP, TELNET, FTP, HTTP, SNMP, LDAP etc. Practice on configuring DHCP.	Simple Mail Transfer Protocol (SMTP), Telnet, File Transfer Protocol (FTP), Hyper Text Transfer Protocol (HTTP), Simple Network Management Protocol	Block diagram of different types of internet protocol system.	- Do -

42-43	Sharing Resource & Internet connection. Sharing Resource and Advance Sharing Setting. Installing Proxy Server. Exposure and using Internet. Setting Email accounts. Conferencing.	(SNMP). LDAP(Lightweight Directory Access Protocol). Introduction to Network Security. Concept of Dynamic Host Control Protocol. Concept of Internet. Architecture of Internet. DNS Server. Internet Access Techniques, ISPs and examples(Broadband/Dialup/Wifi). Concept of Social Networking Sites, Video Calling & Conferencing. Concept of VIRUS and its Protection using Anti Virus,	Diagram of distributed networking.	DSL Speed Calculation.
	Installing and Configuring Internet Connection on a PC using Broadband or Dongle.	UTM and Firewall.		
44	Network Protection and troubleshooting. Setting up basic protection using public keys and MAC address filters. Integrate wired with wireless network. Power over Ethernet(PoE). Troubleshooting wired and wireless network.	Collaborating using wired and wireless networks, Protecting a Network, Network performance study and enhancement.	Schematic diagram of network models with different configuration	Standards of Wi-fi Network. Antenna and its types.
45	Control & monitoring of network devices. Setting up of basic collaboration tool like NetMeeting for activities like chat, application sharing, remote desktop access and control, VoIP. Setup IP camera for basic surveillance scenario, logging and monitoring of devices / locations. Use Linux Network Tools to check / maintain / Manage	Surveillance using network devices, collaboration on network for team optimization and support activities. Remote management of devices.	Block Diagram of Surveillance System.	Industrial Acts.

	Network.			
46-47	Install and configure Windows Server Configure services like Active Directory, DNS and DHCP. Configuration of broadband modem and sharing internet connection.	Server concepts, Installation steps, configuration of server. Concept of Active Directory and DNS. Setting up of DHCP, Routing and remote access.	Diagram of a Centralised Networking, Client-Server network diagram.	Data communication Techniques. CSMA / CD.
48	Network Security Practice on firewall technologies to secure the network perimeter. Practice LAN security considerations and implement endpoint and Layer 2 security features. Wi-fi configuration to implement security considerations.	Network Security Modern Network Security Threats and the basics of securing a network. Secure Administrative Access, LAN security considerations. Cryptography. Wi-fi security considerations.	Various sysmbols of Networking.	Data Encryption and Decryption Techniques.
49	Internet and Web Browser Practice web browsing using popular web browsing software, Configuring web browser. Search for content using popular search engines. Use favourite folder for browsing quickly. Downloading & Printing Webpages. Using e-mail — Opening & configuring email client, mailbox: inbox and outbox, Creating and sending e-mail, Replying to an e-mail message, Forwarding and e- mail message, Sorting and searching emails.	Internet and Web Browser World wide web and website Web Browsing and popular web browsing software. Introduction to Search Engines, Popular Search engines. Concept of Favourites Folder. What is an Electronic Mail. Email Addressing, BCC and CC, Inbox, Outbox, Address book, SPAM. IT Act & Law Introduction to Cyber Security. Introduction to Cyber Laws & IT Act. Importance of privacy and techniques to manage it.	Block diagram of WAN.	Concept of Asynchronous & Synchronous Transmission.

	Sending document/softcopy by email, activating spell checking, using address book, Handling SPAM, Removal of Cookies.			
50	Project Work (any one) a) Disassemble a given Desktop / Laptop PC totally following the safety precautions. b) Reassemble the Desktop / Laptop	ITIL V3 Practices for Service Management – Service Management Concepts – Introduction, Service Strategy (SS), Service Design (SD), Service Transition (ST), Service Operations (SO), Continual Service Improvement (CSI).	Diagram related with Project	Calculation & Science related with Project.
51	PC and test for its satisfactory performance. c) Install Operating System and necessary driver, taking backup and restore system. d) Rectify a defective system and make it as smooth working system. e) Troubleshoot / Repair / Replace an SMPS/RAM. f) Check Hard disk error, partition, format different types of Hard disk drives.	Root Cause Analysis(RCA) – Definition, Four major steps – Data collection, causal factor charting, root cause identification, recommendation generation and implementation. Root cause map, Root cause summery table. Cause & Effect diagram (fishbone diagram), 5 why's or Gemba Gembutsu.	- Do -	- Do -
52		EXAMINATION		

TRADE: "COMPUTER HARDWARE & NETWORK MAINTENANCE"

LIST OF TOOLS AND EQUIPMENT

A. TRAINEES TOOL KIT FOR 20 TRAINEES +1 INSTRUCTOR

SI.No	Specification	Quantity
1	Connecting screwdriver 100 mm	21 nos.
2	Neon tester 500 V.	21 nos.
3	Screw driver set (set of 5)	21 nos.
4	Insulated combination pliers 150 mm	21 nos.
5	Insulated side cutting pliers 150 mm	21 nos.
6	Long nose pliers 150 mm	21 nos.
7	Soldering iron 25 W. 240 V.	21 nos.
8	Electrician knife	21 nos.
9	Tweezers 100mm	21 nos.
10	Digital Multimeter	21 nos.
11	Soldering Iron Changeable bits 15 W	21 nos.
12	De- soldering pump	21 nos.

B. LIST OF TOOLS REQUIRED

SI.No	Specification	Quantity
1.	Crimping tool (pliers)	2 Nos.
2.	Soldering Iron 25W	6 Nos.
3.	Magneto spanner set	2 Nos.
4.	Screw driver 150mm	4 Nos.
5.	Steel rule 150mm	2 Nos.
6.	Scriber straight 150mm	2 Nos.
7.	Soldering Iron 240W	1 Nos.
8.	Allen key set (set of 9)	2 Nos.
9.	Tubular box spanner (set of 6nos)	1 No
10.	Magnifying lenses 75mm	3 Nos.
11.	Continuity tester	6 Nos.
12.	Soldering iron 10W	6 Nos.
13.	Cold chisel 20mm	1 No.
14.	Scissors 200mm	1 No.
15.	Handsaw 450mm	1 No.

B. Tools & Equipments

Tools and Equipment: (Computer Hardware: Installation and Maintenance)		
SI. No.	Name of the Equipment	Qty
HARDWARE		
1	Server Computer	01 no

3	Desktop Computer	10 nos
4	Laptop, Notebook	01 each
5	Intel Mobile Desktop based PC with LCD monitor	01 each
6		01 flo
7	Printers: Laserjet, deskjet, passbook, mfd Network Printer	
		01 no
9	5KVA online UPS	02 nos
10	LAN Cards, Wi-fi LAN Cards	06 nos each.
11	LCD/DLP Projector	01 no
12	Power Meter	02 nos
13	Crimping Tools	06 nos
14	Computer Toolkits	06 Nos.
15	Computer Spares:	As required
16	Motherboards (of different make)	4 nos
17	Cabinets	4 nos
18	Processors (of different make)	4 nos
19	Hard Disk (500 GB or better)	4 nos
20	Optical Drives	4 nos
21	LCD/LED Monitors	2 nos
22	Pen Drives	4 nos
23	External Hard disk	2 nos
24	External DVD Writer	2 nos
25	Keyboards	4 nos
26	Mouse	4 nos
27	Anti static pads	4 nos
28	Anti static wrist wraps	4 nos
29	SMPS	4 nos
30	Digital Multimeters	10 nos
31	Blu-Ray drive and player	2 nos
32	External Hard Disk	2 nos
34	Digital Camera	2 nos
35	HD Display	2 nos
36	Network storage	2 nos
37	Card Reader	2 nos
38	Game video card	2 nos
39	Web Cam	2 nos
40	Surround sound speakers	2 nos
42	Different types of memory cards	2 nos each
43	Laptop kits	12 nos each
40		12 1105
11	Laptop spares: Cabinet with display, memory, hard	As required
44	disk, battery pack, keyboard membrane, chargers SMPS Trainer kit	As required
47	UPS Trainer kit	2 nos 2 nos
49	Power electronics Trainer kit	2 nos
50	Post error debugging card	4 Nos
51	SMPS Tester	4 Nos.
52	PCI slot Testing tool	4 Nos.

SOFTWARE		
1	Windows Server Operating System	2 licenses
2	Windows Operating System	2 licenses
3	Linux Operating System	2 nos.
4	Network Management Software	01 No.

5	MS Office	2 nos
6	Anti virus software	2 nos
7	Data recovery software	2 nos
FUR	NITURE and Other Equipments	
1	Computer Tables	10 nos
2	Computer Chairs	20 nos
3	Printer Table	1 no
4	Class room chairs	20 nos
5	Air conditioners (optional)	2 nos
6	Scanner	1 no
7	Modem	1 no
8	Telephone Line	1 no
9	Broadband Internet connection	1 no
10	Fire fighting equipments	As required
11	Hardware and Network Trainer Kit	6 nos

C.Tools & Equipments

(Computer Networking)		
SI.		
No.	Name of the Equipment	Qty
	HARDWARE	
1.	Wireless Network Adapter	10 nos
2.	Wireless Access Point	6 nos
3.	Router	6 nos
4.	Managed Layer 2 Ethernet Switch 24 port	2 nos
5.	Managed Layer 3 Ethernet Switch 24 port	2 nos
6.	Network Training System	2 nos
7.	LAN Protocol Simulation and Analyser Software	2 nos
8.	Network and Internet security trainer	2 nos
9.	LAN cable tester	2 nos
10.	Network cables – UTP	As required
11.	Network Cables – coaxial, flat, ribbon	As required
12.	LAN Cards, wi-fi LAN Card	05 nos each
13.	Connectors for cables	As required
14.	Power Meter	2 nos
15.	Media Convertor	4 each
16.	24 port UTP jack panel	2 nos
17.	SC Couplers	12 nos
18.	SC Pigtails	12 nos
19.	RJ-45 connector	As required
20.	Fluke Meter	2 nos
21.	Crimping Tools	6 nos
22.	Switch with POE ports	2 nos
23.	POE adapters	2 nos
24.	Network Camera (Outdoor / Indoor)	2 no each
25.		

Raw materials			
1.	White Board Marker	1 Dozens	
2.	Duster Cloth(2' by 2')	20 Pcs	
3.	Cleaning Liquid 500 ml	2 Bottles	
4.	Xerox Paper (A4)	As required	
5.	Full Scape Paper (White)	1 reams	
6.	PCB, solder flux etc & electronic components	As required	
7.	Wires, cables Plug sockets switches of various types and other consumables	As required	
8.	Resistors, Capacitors, Inductors, Diodes, LED, Transistors, Thyristors, ICs etc.	As required	
9.	Spare Transformers and power devices required for servicing SMPS	As required	
10.	Various types of Button Cells	As required	
11.	Dry Cell	As required	
12.	Hand Brush	As required	
13.	Silicon grease	As required	
14.	Heat sink agent	As required	
15.	RAM 512 MB	As required	
16.	Cartridges for printer	As required	
17.	Optical Mouse P/S2 or USB	As required	
18.	P/S2 OR USB Key Board	As required	
19.	SMPS	As required	
20.	CMOS Battery	As required	
21.	3 Pin Power Chord	As required	
22.	Cat 5/5e/6 cable	300 meters	

23.	Flat Cable	100 meters
24.	Stapler Small	2 pcs
25.	Stapler Big	1 pcs
26.	AAA battery for remote	As required
27.	AA battery for clock	As required
28.	8 GB pen drives	4 Nos
29.	CDs	20 Nos
30.	DVDs	10 Nos.
31.	Wall Clock	1 pcs
32.	Anti static pads	As required
33.	Anti static wrist wraps	As required
34.	Soldering wire and paste	As required
35.	RJ – 45 Connector	As required
36.	Telephone cable	As required
37.	Co-axial cable	As required
38.	RJ-11 connector	As required
39.	BNC connector, T connector, terminator	As required
40.	Keystone jack	As required
41.	Patch / Jack Panel	As required
42.	Patch / Mounting cord	As required
43.	RJ-45 Info outlet with faceplate	As required
44.	RJ-45 I/O Box	As required
45.	RJ – 45 Cable extender	As required

46.	8-port HUB	04 Nos.
47.	LAN Card	04 Nos.
48.	Wi-fi LAN Card both PCI and USB	02 Nos.each